



Terms & Conditions

Accident Claims
Representatives Ltd

www.acrclaims.co.uk is our website designed by DAT Computers, Business & Home ICT Services (www.datcomputers.co.uk).

Accident Claims Representatives is regulated by the Claims Management Regulator (CRM32091).

Disclaimer: This website contains lots of useful information and was accurate at the time of publication. However, everybody's circumstances are different and as such whilst we are happy to act as a guide we always recommend you obtain more tailored advice from a regulated individual. We therefore disclaim all liability and responsibility arising from any reliance placed on such information by any visitor to our site or by anyone who may be informed of any of its contents.

The material displayed on our site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

1. All conditions, warranties and other terms which might otherwise be implied by statute, common law or equity; and
2. Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with the use, ability to use or the results of the use of our site, any websites linked to it and any materials posted on it including, without limitation, any liability for loss of income or revenue, loss of business, loss of profits or contracts, loss of anticipated savings, loss of data, loss of goodwill, wasted management or office time and for any other loss or damage of any kind howsoever arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable,

But nothing in these terms and conditions affects our liability for death or personal injury arising from our negligence nor our liability for fraudulent misrepresentation nor any other liability which cannot be excluded or limited under applicable law.

By using our website you indicate that you accept these Terms and Conditions of use and agree to abide by them. If you do not agree to these terms of use please refrain from using our site.

We process information about you in accordance with this Privacy Policy. By using our website you consent to such process and you warrant that all data provided by you is accurate.

By submitting your details through the Accident Claims Representatives website, or by telephone, you are agreeing to an initial evaluation of your details by ourselves and subsequently

by your nominated panel of solicitors if you wish to speak with them. We are not Lawyers and do not give Legal Advice. Any information you provide is treated with respect and only ever passed on to a third party with your express permission. By submitting your details through the Accident Claims Representatives website or by telephone, you agree that we can contact you by phone, SMS, email or post for the process of investigating your enquiry and deciding with you if you qualify to use the services of your nominated Panel of Solicitors. We will ensure that any contact is made during office hours and that any specific requests are respected.

We are committed to safeguarding the privacy of our website visitors; these Terms and Conditions set out how we will treat your personal information.

What information we collect

We may collect, store and use the following kinds of personal data:

1. Information that you provide to us for the purpose of registering with us and/or subscribing to our website services and/or email notifications and/or filling in forms on our site;
2. If you contact us, we may keep a record of that correspondence.

Using your personal data

Personal data submitted on this website will be used for the purposes specified in this privacy policy or in relevant parts of the website. In addition to the uses identified elsewhere in this privacy policy, we may use your information to:

1. Ensure content from our site is presented in the most effective manner for you and for your computer;
2. Allow you to participate in interactive features of our service, when you choose to do so;
3. Notify you about changes to our service;
4. Improve your browsing experience by personalising the website
5. Send information (other than marketing communications) to you which we think may be of interest to you by post, sms or by email or similar technology
6. send you marketing communications relating to our business services only where you have specifically agreed to this, by email, sms or similar technology (you can inform us at any time if you no longer require marketing communications to be sent by emailing us)

Other disclosures

In addition to the disclosures reasonably necessary for the purposes identified elsewhere in this privacy policy, we may disclose information about you;

1. In the event that we sell or buy any business or assets in which case we may disclose your personal data to the prospective seller or buyer of such business assets;
2. To the extent that we are require to do so by law;
3. In connection with any legal proceedings or prospective legal proceedings; and
4. In order to establish, exercise of defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk) except as provided in this privacy policy, we will not provide your information to third parties.

Policy amendments

We may update this privacy policy from time-to-time by posting a new version on our website. You should check this page occasionally to ensure you are happy with any changes. We may also notify you of changes to our privacy policy by email.

Your rights

You may instruct us to provide you with any personal information we hold about you. You may instruct us not to process your personal data for marketing purposes. In practice, you will usually either expressly agree in advance to our use of your personal data for marketing purposes, or we will provide you with an opportunity to opt out of the use of your personal data for marketing purposes. You can also instruct us not to use your personal data for marketing purposes by email at any time.

Accessing our site

Access to our site is permitted on a temporary basis and we reserve the right to withdraw or amend the service we provide on our site without notice. We will not be liable if, for any reason, our site is unavailable at any time for any period.

From time to time, we may restrict access to some parts of our site, or our entire site, to users who have registered with us.

You are responsible for making all arrangements necessary for you to have access to our site. You are also responsible for ensuring that all persons who access our site through your internet connection are aware of these terms and that they comply with them.

Intellectual property rights

We are the owner of all the intellectual property rights in our site and in the material published on it.

You may print off one copy, and you may download extracts, of any pages(s) from our site for your personal reference and you may draw the attention of others within your organization to material posted on our site.

You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

If you print off, copy or download any part of the any site in breach of these terms and conditions, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

Viruses, hacking and other offences

You must not misuse our site by knowingly introducing viruses, Trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our site, the server on which our site is stored or any server, computer or database connected to our site. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our site will cease immediately.

We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of our site or to your downloading of any material posted on it, or on any website linked to it.

Contact

If you have any questions about this privacy policy or our treatment of your personal data, please write to us at Accident Claims Representatives, Offices above Round Brand Windows, Winterton Road, Scunthorpe, North Lincolnshire, DN15 0DH or email to info@acrclaims.co.uk.

Costs Information

- We must advise you that once you have nominated your panel of solicitors, we may receive a fee from them.
- The amount that Solicitors can charge for their services in assisting you with your claim is confirmed within their Conditional Fee Agreement, which would be presented to you on the outset of your claim. Please be advised that in accordance with regulations this is usually 25% of your damages relating to your personal injury. Charges may vary.
- There will also be an After the Event Insurance cost (if required) deduction from your awarded amount of compensation. This represents an insurance policy that is taken out on your behalf at the beginning of your claim and it will be in place until your claim is settled, charges vary and will be made clear to you upon the outset of your claim.